


Inquiry No. / Quotation No.		To be filled in by ystral	Representative	
Object No.			Date	
Customer No.			Report No.	

	Customer Process Questionnaire Please download the document before processing!	Page 1 of 2
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4 Customer		4 Name	
4 Address		4 Div./Fct.	
		4 Tel.	
		4 Email	
		4 Fax	

Which end product do you want to produce?

4 Description		4 Is the product abrasive?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> Strong	<input type="checkbox"/> weak
4 Quantity		4 Has the product the tendency to foam?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> Strong	<input type="checkbox"/> Weak
4 Normal process temp.		4 Is the end product sticky or lumpy?	<input type="checkbox"/> No	<input type="checkbox"/> Yes		
4 Max. Permissible temp.		4 What particle size and/or particle size distribution do you want to reach in the end product?				
4 Max. viscosity at temperature						
4 Measuring method						
4 Spec. Weight						

Which components are to be treated?

1) Information about the basic liquid (initial conditions)

4 Description						
4 Quantity		kg		Ltr.	4 Viscosity	mPas (=cP)
4 Temperature				°C	4 Spez. Spec. weight	kg/dl/dm³
4 Flows like						

2) Information about further liquid components

4 Description						
4 Quantity		kg		Ltr.		Ltr.
4 Adding temperature				°C		°C
4 Adding viscosity		mPas (=cP)		mPas (=cP)		mPas (=cP)

3) Information about solid/powder components

4 Description						
4 Quantity		kg		kg		kg
4 Bulk density		kg/dm³		kg/dm³		kg/dm³
4 Does the solid/powder have the ability to flow?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> Good	<input type="checkbox"/> Bad	<input type="checkbox"/> No	<input type="checkbox"/> Yes
4 Has the solid/powder the tendency to create dust?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> Yes
4 What is the initial particle size of the solids/powder?	Primary grain		mm	Primary grain		mm
	Agglomerate		mm	Agglomerate		mm
4 From what type of vessel is solid/powder taken?	<input type="checkbox"/> Bag	<input type="checkbox"/> BigBag	<input type="checkbox"/> Drum	<input type="checkbox"/> Bag	<input type="checkbox"/> BigBag	<input type="checkbox"/> Drum
	<input type="checkbox"/> Silo	<input type="checkbox"/> Silo	<input type="checkbox"/> Silo	<input type="checkbox"/> Silo	<input type="checkbox"/> Silo	<input type="checkbox"/> Silo

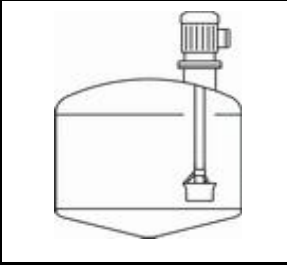
4) Information about other components

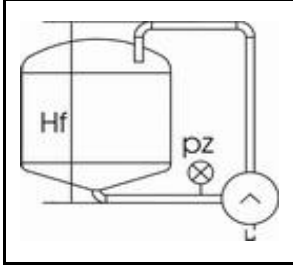
What processes are required?

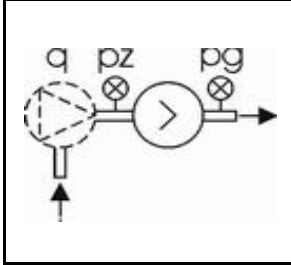
- | | | | | |
|-------------------------------------|---------------------------------------|---------------------------------------|-------------------------------------|---|
| <input type="checkbox"/> Mixing | <input type="checkbox"/> Homogenising | <input type="checkbox"/> Suspending | <input type="checkbox"/> Dissolving | <input type="checkbox"/> Powder induction and wetting |
| <input type="checkbox"/> Dispersing | <input type="checkbox"/> Emulsifying | <input type="checkbox"/> Wet grinding | <input type="checkbox"/> Aerating | <input type="checkbox"/> Others |

What type of production process will be suitable?

<input type="checkbox"/> Batch production	<input type="checkbox"/> Production in circulation	<input type="checkbox"/> Continuous production (Inline)
<input type="checkbox"/> Batches per 8 hours	Pumping height Hf <input type="text"/> mm	<input type="checkbox"/> Pump available
	Static pressure pz <input type="text"/> bar	







Throughput q	
min.	<input type="text"/> m³/h
max.	<input type="text"/> m³/h
Static pressure pz	<input type="text"/> bar
Counter pressure pg	<input type="text"/> bar

Please give a short description of the task

What is the present process and what improvements do you want to achieve?

Further technical requirements

- | | | | |
|---|--|--|---|
| <p>4 <u>Main supply</u></p> <input type="checkbox"/> unknown
<input type="text"/> V
<input type="text"/> Hz | <p>4 <u>Ex-class motor</u></p> <input type="checkbox"/> No Ex-class
<input type="checkbox"/> EEx e <input type="checkbox"/> T3
<input type="checkbox"/> EEx de <input type="checkbox"/> T4
<input type="checkbox"/> Zone | <p>4 <u>Ex-class for the machine</u></p> <input type="checkbox"/> Non-Ex
<input type="checkbox"/> Dust-Ex T135°C
<input type="checkbox"/> Dust-Ex T200°C
<input type="checkbox"/> Gas-Ex T4
<input type="checkbox"/> Gas-Ex T3 | <p>4 <u>Motor speed</u></p> <input type="checkbox"/> Single speed motor
<input type="checkbox"/> Two speed motor
<input type="checkbox"/> Variable speed motor
<input type="checkbox"/> Frequency converter
<input type="checkbox"/> Gear box |
| <p>4 <u>Material in contact with the product</u></p> <input type="checkbox"/> 1.4404 (316Ti) Standard
<input type="checkbox"/> Others <input type="text"/> | <p>4 <u>Elastomers in contact with the product</u></p> <input type="checkbox"/> FPM Fluorelastomere (Viton)
<input type="checkbox"/> EPDM
<input type="checkbox"/> FFKM Perfluorelastomer (Kalrez)
FPM (Viton) - FEP coated | | <p>4 <u>Additional requirements</u></p> <div style="background-color: #ffffcc; height: 60px;"></div> |

Contact



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Machine data (filled in by ystral)	Responsible	Date

Is a process vessel available and what is its specification

<input type="checkbox"/> Existing vessel with the following specifications	<input type="checkbox"/> Vessel does not exist but is planned with the following specifications	<input type="checkbox"/> Vessel does not exist, no detailed specifications available
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<p>4 Vessel form</p> <input type="checkbox"/> Cylindrical vessel Cyl. Height <input type="text"/> mm Diameter d <input type="text"/> mm Height H <input type="text"/> mm <input type="checkbox"/> Rectangular vessel Length <input type="text"/> mm Width <input type="text"/> mm Height H <input type="text"/> mm	<p>4 Bottom form</p> <input type="checkbox"/> Dished <input type="checkbox"/> Diffuser <input type="checkbox"/> Cone: $\alpha =$ <input type="text"/> <input type="checkbox"/> Flat <p>4 Top form</p> <input type="checkbox"/> Dished <input type="checkbox"/> Open <input type="checkbox"/> Cone: $\alpha =$ <input type="text"/> <input type="checkbox"/> Flat <p>4 Is the vessel equipped with a heating/cooling jacket?</p> <input type="checkbox"/> Yes <input type="checkbox"/> No	<div style="text-align: center;"> </div> <p>4 Overall room height HD in the area <input type="text"/> mm</p> <p>4 Is there any additional equipment mounted in the vessel (Stirrer, baffles)?</p> <input type="checkbox"/> No <input type="checkbox"/> Yes (please supply drawing)
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<p>4 Pressure in vessel</p> <input type="checkbox"/> Atmospheric pressure <input type="checkbox"/> Press. <input type="text"/> bar <input type="checkbox"/> Vacuum <input type="text"/> bar	<p>4 Which minimum/maximum filling volumes do you want to handle?</p> Min. volume <input type="text"/> dm ³ Max. volume <input type="text"/> dm ³	
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Which type of installation is foreseen or required?

<input type="checkbox"/> Installation on a lifting stand	<input type="checkbox"/> Top entry with flange	<input type="checkbox"/> Side entry with flange	<input type="checkbox"/> Bottom entry with flange	<input type="checkbox"/> From top on a traverse
<input type="checkbox"/> Moveable <input type="checkbox"/> Stationary				

Which installation facilities on the vessel are existing or planned?

<input type="checkbox"/> No installation facilities existing or planned on the vessel				
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Outer diameter	Da	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm
Bolt circle diameter	Lkr	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm
Number and diameter of drill holes/threadungen / Gewinde im Lkr.		<input type="text"/>		<input type="text"/>		<input type="text"/>		<input type="text"/>	
Inner diameter	Di	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm
Distance to centre axis	b	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm
Height above top	c	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm
Height in cylindrical part	Ha	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm
Distance from bottom	Hb	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm	<input type="text"/>	mm

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Customer Process Questionnaire
Additional information / Sketches

Appendix 2

Additional information and sketches

Large empty yellow area for providing additional information and sketches.

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